## Curriculum Vitae – Juraj Roka

*Nationality:*     Slovak
*Born:*     August 18, 1975
*Marital status:*     Single

*Email:*     Juraj.Roka@gmail.com
*Phone:*     +971-50-45 89 347
*Address:*     Al Ghozlan 4, Street No. 5, Greens, Dubai
*LinkedIn profile:*     www.linkedin.com/jurajroka

## *Education / Qualification:*

**2008**     **Prince2 Practitioner, Candidate number P2R/320892**

**2000**     **Military Academy, Liptovský Mikuláš, Slovakia**
Faculty of Command Support,
Degree gained: Master of science in electronic computers

## *Profile:*

Dynamic Project Manager with broad technical background, analytical skills and cross cultural experience, working on several project simultaneously.
Driving all identified projects to delivery completion for revenue recognition within time and financial tolerance and margins for correct P&L targets.
Driving scheduling & co-ordination of project activities & deliverables, ensuring that weekly project RAID logs are maintained up to date.

## *Work experience:*

**2007 – present**     **Sun Microsystems, Dubai, United Arab Emirates**
Title:     Technical Project Manager
Department:     Professional Services

**Project highlights:**

Worked on various projects around MENA region in roles as Solution Architect, Technical Delivery, Project Manager or Quality Assurance:

- Abu Dhabi Aircraft Technologies – Application Readiness Services, 2x M8000, 2x ST9985V
- Arab Bank Corporation Bahrain – Clustering, Solaris containers
- Abu Dhabi Systems & Information Committee – Federated Single Sign On Service - Several M4000 systems, SAN, Storage, Sun Cluster, SJS Identity Management Suite.
- Virtual Tape Library implementation at BUPA, Jeddah.
- Emirates Bank International Dubai – Technical Design and project management.
- EMKE – several projects, SAN, Cluster, Backup.
- Etisalat Egypt – Migration ST6540 to ST9985V, project management and quality assurance.
- Qatar Gas – Storage ST9985V upgrade.
- Qatar Telecom – Portal Issue remediation service to recover customer satisfaction.

- Maroc Telecom – VTL Implementation, ACSLS, PTP.
- Zain Bahrain – Messaging System Consolidation.
- Zain Iraq – Cluster Certification.
- Zain Kuwait – SunRay and VDI platform implementation.
- Batelco Bahrain – Design quality assurance, Project Management – Clusters for Oracle DB, ND/NI/UIM, known as OSS Clusters project.

---

**2006 – 2007**     **Sun Microsystems, Dubai, United Arab Emirates**
Title:               Strategic Support Engineer
Department:          Support Services

**Responsibilities:**
Deep technical knowledge of all HW Systems platforms from Sun Microsystems, responsible for on-time problems troubleshooting 24x7 and escalations.
When customer's business required, I had to develop custom procedures to minimize impact. To highlight significant – SF15k SMS upgrade without outages, where several outages is required following standard procedures.

---

**2000 – 2006**     **Sun Microsystems, Prague, Czech Republic**
Title:               Solution Center Engineer
Department:          Support Services

**Responsibilities:**
- Technical Account manager for one of the TopX SUN clients
- Problem analysis, solving clients problems, coordination of HW and SW repairs
- Responsible for escalations to engineering
- Collaboration with parent solution centers
- Planning and coordinating client's projects
- Virtual team member solving problems around EMEA
- Preparing and providing training for partners and customers
- Managing control of logistics conditions for 3 years

**Expertise:**
- More than 12 years of Unix System Administration experience, excellent knowledge of Unix Operating systems especially SunOS and Solaris, Veritas Volume Manager, Linux
- Microsoft Windows 2000, XP
- Unix Server/Workstation/Storage Installation & Management
- Storage Management: Solstice DiskSuite, Veritas Volume Manager, Veritas VMSA
- SAN Management
- E10K System Administration and SF25k System Administration.
- JumpStart  server setup using JET toolkit, customization for customers' needs.
- Sun Clustering
- Alternate Pathing and Dynamic Reconfiguration.
- System and Network Planning/Administration.

**Project highlights:**
- Initial setup of Sun Fire 3800, 4800, 12k, 15k platforms, domains

---

- Installations of entire range of SUN hardware
- Knowledge transfer and technical support
- prepared and provided training for partners from indirect countries in Linlithgow, Scotland for SunFire 15k

---

**1993 – 1995**     **Slovak Technical University**, **Bratislava, SK**
Title:              System Administrator of servers running Solaris, SunOS, Linux
Department:         Faculty of Electrical Engineering and Information Technology

## *Certification:*

- 2005 – Hitachi 9970, 9980 Install & Maintenance, Frankfurt, Germany
- 2005 – Sun Cluster 3.1 Adv. Administration for Sun Engineers, Heimstetten, Germany
- 2004 – Sun StorEdge 6320 & 6120 Array SRT, Camberley, UK
- 2004 – Sun Storedge 3000 Series Array SRT, Heimstetten, Germany
- 2003 – SunFire 15k Advanced Theory and Troubleshooting, Camberley, UK
- 2003 – Advanced SunFire Mid-Range Troubleshooting, Camberley, UK
- 2003 – Comprehensive Fibre Channel, In Depth Arbitrated Loop & Switch Fabric,  Camberley, UK
- 2002 – Sun StorEdge T3 Advanced Diagnostics & Troubleshooting, Heimstetten, Germany
- 2002 – Sun Enterprise E10000 Server Troubleshooting, Manchester, UK
- 2002 – SunFire 15k Server Maintenance, Camberley, UK
- 2002 – FC Switch Installation, Configuration and Troubleshooting, Camberley, UK
- 2002 – Trusted Solaris 2.x System Administration, Prague, CZ
- 2001 – Sun Enterprise Serengeti Server Maintenance, Camberley, UK
- 2001 – Sun Enterprise E10000 Server Maintenance, Manchester, UK
- 2001 – Sun Storedge A3x00 & A1000, Manchester, UK
- 2000 – SRS Console, Camberley, UK
- 2000 – NetBackup for the Enterprise, Reading, UK
- 2000 – Sun Storedge T3 Maintenance, Manchester, UK
- 2000 – Sun Storedge A5x00 Maintenance, Heimstetten, Germany
- 2000 – Sun Enterprise Ex000 & Ex500 Server maintenance, Camberley, UK
- 2000 – Sun Ultra Enterprise 450/250 Maintenance, Bracknell, UK
- 2000 – Solaris System Administration I, II, Prague, CZ

## Curriculum Vitae – Juraj Roka

*Skills:*

**IT related:**
- **Operating Systems:** SunOS, Solaris, Linux, MS Windows
- **Utilities:** Veritas Volume Manager, Veritas File System, Sun Cluster 3.x, Jumpstart Enterprise Toolkit
- **Sun Hardware:** whole range of SUN hardware from Ultra 1 up to Sunfire 25K on high advanced level, Storage Systems from JBODs up to Sun Storedge 9990V (Hitachi)
- **Networking:** NFS, DNS, NIS, NIS+, DHCP, TCP/IP

**Soft skills:**
- 2008 – Prince2 Practitioner, Candidate number P2R/320892
- 2008 – Finance and Budgeting for a Sun Manager
- 2005 – Sun Global Resolution Troubleshooting (Kepner – Tregoe's Decision analysis)
- 2003 – Time management (provided by Dynargie)
- 2002 – Presentation skills (provided by Dynargie)
- 2000 – Assertivity training

**Languages:**
- English – fluent
- Czech  – fluent
- Slovak – native speaker

**Other:**
- Extensive experience working well under pressure.
- Excellent analytical skills and attention to detail.
- Strong technical background within IT environment.
- Tutoring experience.
- Positive attitude towards traveling.

*Non professional interests:*

- photography – personal homepage at http://photo.elef.sk
- sports, fitness, scuba diving
- books